

# Long-Term Care Ombudsman

Partners in the Aging Network  
Directory of Services

Designed to protect the rights and needs of older persons living in a long-term care facility (nursing home). The Ombudsman receives, investigates, and resolves complaints while protecting the resident's privacy.

## Champaign County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Ryan Gannaway Ext. 1227**

## Clark County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Wendy Lisanby Ext. 1205**

## Coles County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Wendy Lisanby Ext. 1205**

## Cumberland County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Wendy Lisanby Ext. 1205**

## DeWitt County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Jen Hooker Ext. 1222**

# Long-Term Care Ombudsman

Partners in the Aging Network  
Directory of Services

## Douglas County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Jenelle Bruckner Ext. 1215**

## Edgar County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Wendy Lisanby Ext. 1205**

## Ford County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Christian Weber Ext. 1220**

## Iroquois County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Jenelle Bruckner Ext. 1215**

## Livingston County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Christian Weber Ext. 1220**

## Macon County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Jen Hooker Ext. 1222**

## McLean County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Angie Baker Ext. 1231**

# Long-Term Care Ombudsman

Partners in the Aging Network  
Directory of Services

## Moultrie County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Christian Weber Ext. 1220**

## Piatt County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Ryan Gannaway Ext. 1227**

## Shelby County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Wendy Lisanby Ext. 1205**

## Vermillion County:

East Central Illinois Area Agency on Aging.....309-829-2065 Or 800-888-4456  
**Jenelle Bruckner Ext. 1215**