

Welcome to



**FAITH
IN ACTION**

During Orientation:

- ❖ Handbook & badge
- ❖ Sign Volunteer Application
- ❖ IL driver's license or ID
- ❖ Proof of current auto insurance
- ❖ Snap your photo



Our Mission:

FIA provides spiritual, physical and emotional support to seniors (60 years and over) and their families to maintain independence, dignity and improved quality of life.



Who We Are

- ❖ Founded 2005
 - ❖ Nurses needed to meet needs of their Worship Communities
 - ❖ Start up Grant from Robert Wood Johnson Foundation
 - ❖ This *interfaith* ministry exists **because** of volunteers, congregations, and community organizations.
- ❖ **501(c)(3) non-profit** - do not receive *any governmental funds*.
 - ❖ Stand-alone group in Central IL with our own Board
 - ❖ Grants, Donations, Fundraisers, Volunteerism
 - ❖ All FREE to Care Receivers

60 Years +, *living independently*

Live in Bloomington, Normal, Towanda, Hudson, Heyworth, Downs, Chenoa, Le Roy & Ellsworth

Do not discriminate based on color, income, gender or religious affiliation

Have the ability to get in and out of a car with minimal assistance

Assessor meets with potential Care Receiver to explain FIA's services. Those served must respond to our phone calls & voice messages

Ways to Volunteer

- ❖ **Driver (*Medical and Quality of Life*)**
- ❖ **Grocery Shopping (*with or for*)**
- ❖ **Friendly Visits or Calls**
- ❖ **Transportation Desk**
- ❖ **Congregational Ambassador**
- ❖ **Assessment Volunteer**
- ❖ **Committee/other Help**
- ❖ **Special projects**

****Driver (*Medical and Quality of Life*)****

- Unlimited medical “Rides” (no cost to Care Receivers)
- *Quality of Life* rides (on hold due to Covid)
- Care Receiver must give 7 days notice to schedule.

Paired Grocery Shopping

- Volunteer matched with Care Receiver
- Shopping *with or for* Care Receiver. *Currently shopping FOR unvaccinated CR's*
- 2/month grocery shopping
- Shopping Coordinator assisted

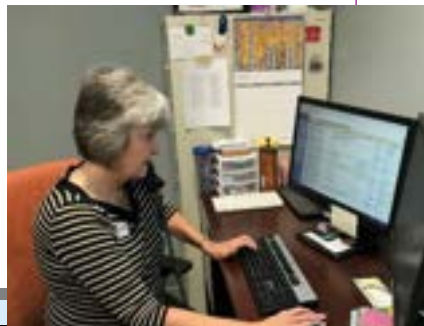
Ways to Volunteer

Friendly Visits or Calls

- Volunteers matched with Care Receivers
- In person visit or phone calls- up to 2/mos. **Currently restricting unvaccinated CR's to phone visits*
- Coordinator assisted

Transportation Desk

- Work in the office adding appointments to RideScheduler software; answering phone.
- Further training / Job shadowing
- Each shift is 3 ½ hours



Ways to Volunteer

Congregational Ambassador

(Liaison)

- “Connector role”
- Communicates FIA activities and needs to congregation, and vice versa
- Quarterly meetings

Assessment Volunteer

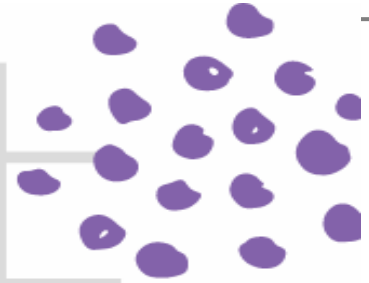
- Meets potential Care Receivers in their homes, describing services and assessing their needs
- Communicates FIA’s guidelines
- Work mostly independently (after job-shadowing) and submit recommendations to Staff

Ways to Volunteer

Committee/other Help

- Volunteer Committee – special events (decorating, planning)
- Fundraising (mum sale, etc.)
- Newsletter folding/other office tasks
- Special projects (changing lightbulbs for Care Receivers, etc.)

**Without volunteers, there is
NO Faith in Action.**



**The staff is here to support YOU.
We want to hear your comments &
concerns.**

**We strive to supply you with the
information you need
to make decisions about the
volunteer roles/appointments you
choose.**



RideScheduler Software

- Access RideScheduler at **bnfia.com** from any device.
 - Go to **bnfia.org** for volunteer support and videos.
 - Email address is username
 - We send your password. You may immediately change password.
 - How to Use RideScheduler in your packet/ youtubes online

Welcome

Stacey Bill

Rides

Appointments

Available

MyAppointments

Mileage Report

My Info

Contact Info



Drivers

Please read this message board for updated information.

8/26/2021 - With our statewide indoor mask mandate FIA requires drivers and care receiver (Covid vaccinated and non-vaccinated) to wear a face mask in the vehicle (indoors.) We are also restricting rides to medical and grocery appointments only - no "secondary" rides will be accepted.

*Care receivers should sit in passenger side back seat, with windows cracked if poss.

Caring for Care Receivers.

For many of us, the past year's *Stay-at-Home* inactivity caused a decrease in muscle strength. As we meet with Care Receivers, please be **WATCHFUL** for signs of declining mobility or impaired balance. Please move at a **CALM PACE** - slowing ourselves down allows Care Receivers to take their time, too. **LET US KNOW** if you have any concerns regarding a Care Receiver. We want to make sure they are getting access to needed help and assure you we will make referrals to other services, as well as contacting loved ones.

To report concerns, please contact the office by phone or email office@bnfia.org. You are our eyes/ears out there!

- 6/16/2021 Friendly visits will not resume for unvaccinated care receivers, but we would be happy to provide friendly phone calls.
- 2/22/2021 Seatbelt Extender - Does a care receiver needs a seatbelt extender? Please call or email the office. A staff member will get one to the CR. Once the CR has a seatbelt extender, a note will be placed in their comments for the driver to remind the CR to bring the seatbelt extender on rides.

Powered By

RideScheduler

Volunteer Transportation Made Simple

Welcome
Stacey Bill

Rides ▾

Appointments ▾

- Available
- MyAppointments
- Mileage Report

My Info ▾

Contact Info ▾

Available Rides

Day Week Month Table

267 Rides	Date	How Round Long Trip?	Care Receiver -Show All-	Category	Comments	Pickup Address -Show All-	Destination Address -Show All-
Details	Thu Jul 15 Pick up Time: 2:00 PM Appt Time: 2:30	1 hr Round Trip		Other Shopping	Fully vaccinated for COVID-19 Prefers sedan - smoker. She moves slowly. Monica is pleasant but rambles telling stories. Wants to go Kroger for meds & to Post Office on Empire	Home 802 Arcadia Apt A6 , Bloomington 61704	Kroger 2507 E Oakland Ave , Bloomington 61701 (309) 662-3396
Accept Details	Mon Jul 19 Pick up Time: 7:45 AM Appt Time: 8:15	2 hr Round Trip		Medical	No high vehicles Let phone ring she moves slow after her stroke. Fully vaccinated for COVID-19	Home 1017 S Mercer Ave Apt 203 , Bloomington 61701 309 453-7496	OSF Medical Group 1701 E College Ave , Bloomington 61704 309-664-3000
Accept Details	Mon Jul 19 Pick up Time: 9:45 AM Appt Time: 10:15 AM	2 hr Round Trip		Medical	Fully vaccinated for COVID-19 Prefers Sedans. Walker Wants to ride in front seat due to knee issue	Home 1708 Springfield Rd Apt 4 , Bloomington 61701 309 827-0847	Soderstrom Dermatology Center 2100 Jacobsen Dr , Normal 61761 309 268-9980
Accept Details	Mon Jul 19 Pick up Time: 1:50 PM Appt Time: 2:20 PM	2 hr Round Trip		Medical	Fully vaccinated for COVID-19 Sedan or SUV preferred. Has first vaccine shot-4/16/2021 Driver will need to go in and call her apartment - secured facility.	Home 1000 S Cottage Ave Apt 41 , Normal 61761	VisionPoint Eye Center 1107 Airport Rd , Bloomington 61704 309-662-7700
Accept Details	Mon Jul 19 Pick up Time: 2:00 PM Appt Time: 2:30 PM	2 hr Round Trip		Medical	Fully vaccinated for COVID-19	Home 2000 N Linden Apt M108 , Normal 61761-	Comprehensive Prosthetics and Orthotics 908 Hershey Rd , Bloomington 61704 309-664-6930
Accept Details	Mon Jul 19 Pick up Time: 3:30 PM Appt Time: 4:00 pm	2 hr Round Trip		Medical	Fully vaccinated for COVID-19 has 3 small dogs	Home 305 S McLean St , Hudson 61748	Woods, Michael J. 1701 E. College Ave OSF Medical Group , Bloomington 61704 309-664-3170
Accept Details	Tue Jul 20 Pick up Time: 9:10 AM Appt Time: 9:40pm	2 hr Round Trip		Medical	Fully vaccinated for COVID-19	Home 2000 N Linden Apt M108 , Normal 61761-	McLean County Orthopedics 1111 Trinity Ln , Bloomington 61704 309 663-6567
Accept Details	Tue Jul 20 Pick up Time: 9:30 AM Appt Time: 10:00 AM	2 hr Round Trip		Medical	Reg Dr Appt Has cane & walker, but not good about using, poor eyesight-only has landline, does not retrieve or use VM Fully vaccinated for COVID-19	Home 1002 Bakewell Ave , Normal 61761-1248 309-862-2721	Reddy, Chittaranjan 1300 Franklin Ave. BroMenn Medical Building Suite 100 , Bloomington 61701 309.452.3216
Accept Details	Tue Jul 20 Pick up Time: 10:30 AM Appt Time: 11:00 AM	2 hr Round Trip		Medical	Wants a driver who has had both COVID 19 vaccinations. Ellen is fully vaccinated for COVID-19 Is a smoker. Female drivers only.	Home 14 Canterbury Apt 32 , Bloomington 61701-309 662-6115	Boyle, Dr. Clint 1730 Bradford Ln Ste 165A Boyle Dental , Normal 61701 309-451-4746
Accept Details	Tue Jul 20 Pick up Time:	2 hr Round Trip		Medical	Not going to be vaccinated Lives a cane	Home 1011 N McLean St Apt 1 , Bloomington 61701	Guardian Pain Center 2203 Eastland Dr Ste 7 , Bloomington 61701

Welcome

Rides for

1 Day 7 Week 31 Month Table [Actions]

Show Past Appointments

Rides v

Appointments v

- Available
- MyAppointments
- Mileage Report

My Info v

Contact Info v

8 Rides	Un-Accept	Date	How Long	Round Trip?	Care Receiver	Category	Comments	Pickup Address	Destination Address
	Un-Accept	Wed Jun 2 Pick up Time: 1:00 PM Appt Time: 1:30 PM	2 hr	Round Trip		Medical	Fully vaccinated for COVID-19 Using a Walker - Confirm rides by calling [redacted] apartment is in a 3 story brick building, 2 buildings south of Gregory on Adelaide. The address on the building is difficult to see. Please call [redacted] day before so the appointment is fresh in his memory.	Home 505 N Adelaide Apt 201 Adelaide Apartments , Normal 61761-	Francois, Andre 1401 Eastland Dr. Medical Hills Internist , Bloomington 61704 309-663-8311
	Un-Accept	Mon Jun 7 Pick up Time: 9:10 AM Appt Time: 9:40 a.m.	2.5 hr	Round Trip		Medical	Fully vaccinated for COVID-19 Appointment is for a check up	Home 1408 Monterey Pine Drive , Normal 61761	Keto, Andrew Jacob, D.O. 1302 Franklin Ave. Suite 1100 , Normal 61761 309 268-2727
	Un-Accept	Fri Jun 11 Pick up Time: 9:30 AM Appt Time: 10:00 a.m.	1.5 hr	Round Trip		Medical	Fully vaccinated for COVID-19 This is for a COVID test prior to surgery	Home 1408 Monterey Pine Drive , Normal 61761	OSF Center for Health 210 St. Joseph Dr. , Bloomington 61701
	Un-Accept	Tue Jun 15 Pick up Time: 12:15 PM Appt Time: 12:45	2 hr	Round Trip		Medical	Fully vaccinated for COVID-19	Home 1408 Monterey Pine Drive , Normal 61761	VisionPoint Eye Center 1107 Airport Rd , Bloomington 61704 309-662-7700
	Un-Accept	Mon Jun 21 Pick up Time: 9:30 AM Appt Time: 10:00	1 hr	Round Trip		Medical	Fully vaccinated for COVID-19 Using a Walker - Confirm rides by calling daughter-in-law. [redacted] partment is in a 3 story brick building, 2 buildings south of Gregory on Adelaide. The	Home 505 N Adelaide Apt 201 Adelaide Apartments , Normal 61761-	Shah, Samir 1302 Franklin Ave. Suite 4500 Advocate Heart



802 Arcadia Dr A6

Bloomington, IL 61704



Directions



Save



Nearby



Send to your phone



Share



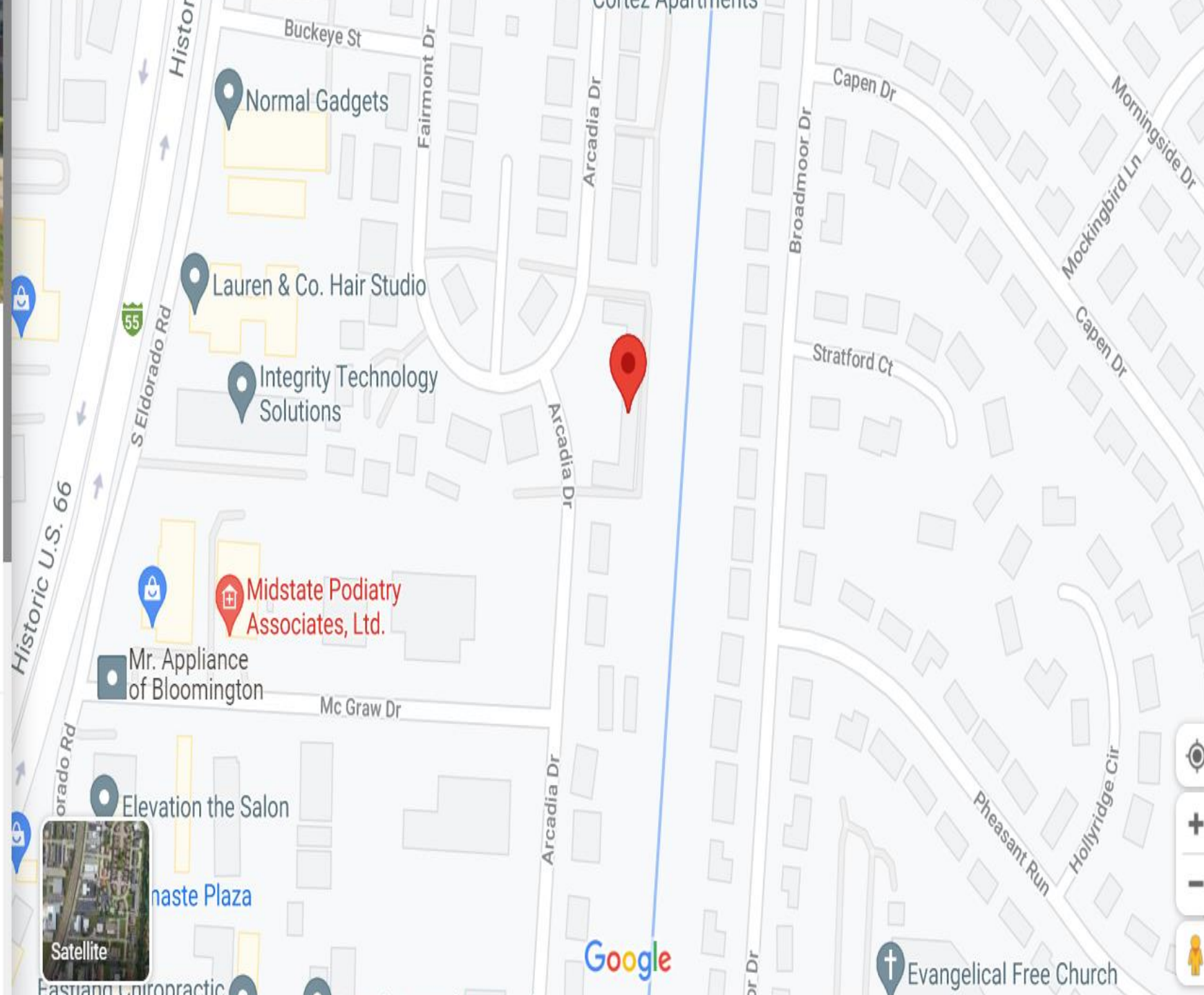
Add a missing place



Add your business



Add a label



- 1828 Truman Dr, Normal, IL 61761
- 802 Arcadia Dr A6, Bloomington, IL 61701
- 210 St Joseph Dr, Bloomington, IL 61701
- + Add destination

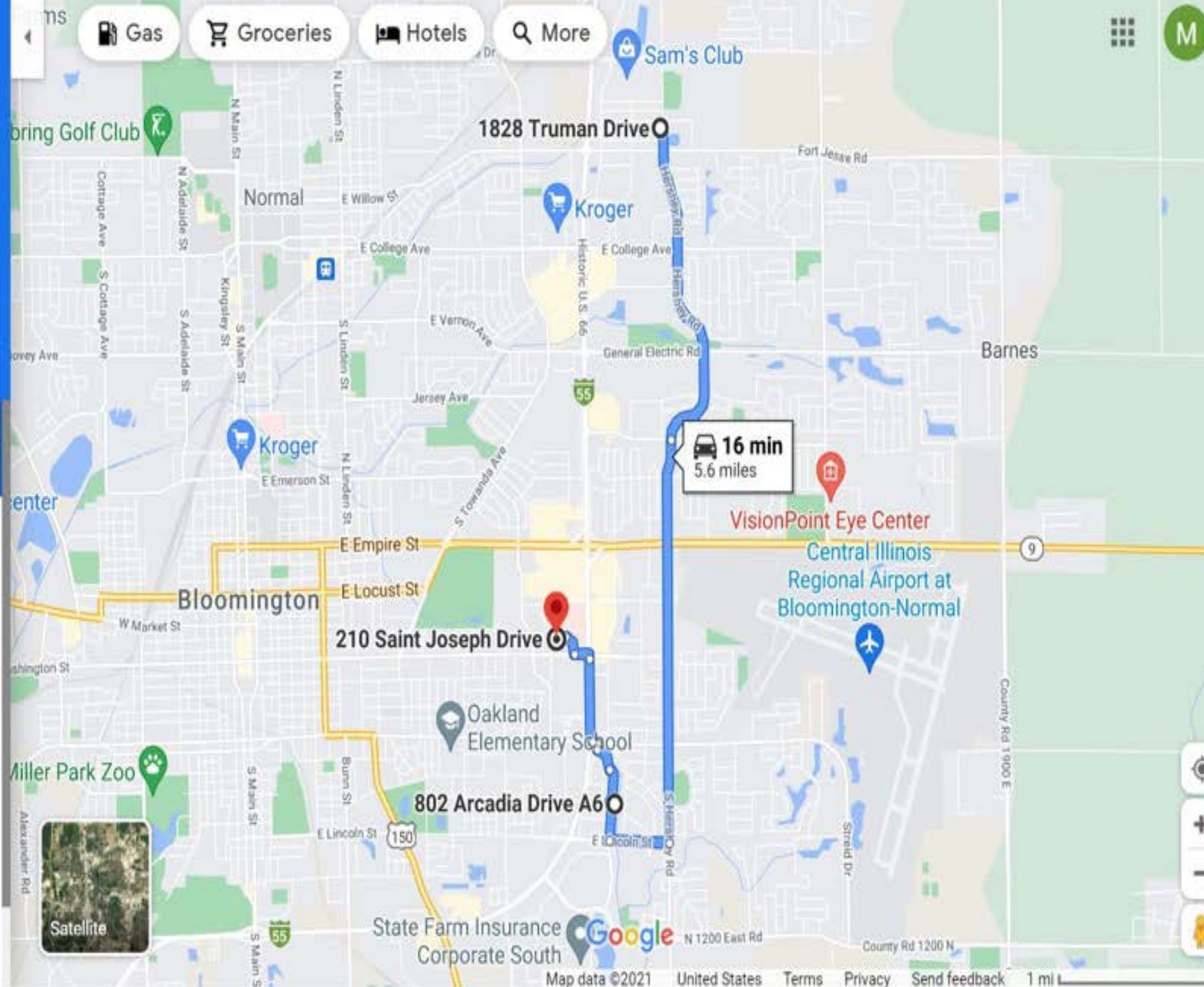
OPTIONS

Send directions to your phone

via Hershey Rd 16 min
16 min without traffic 5.6 miles

DETAILS

Explore 210 St Joseph Dr



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- Available
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Mileage Report

Begin Date

05/01/2021

End Date

05/20/2021

Apply Dates

Save

Date	Name of Care Receiver	Pickup Location	Destination	Round Trip	# of Extra Stops	# of Extra Passengers	Total Time	Odometer Start	Odometer End	Total Miles
Wed May 12 Pick up Time: 7:50 AM Appt Time: 8:20 AM		Home 324 Avenue...	Foehr Dentistry...	Round Trip	<input type="text" value="0"/>	<input type="text" value="0"/>	2.5 hr ▾	<input type="text" value="0"/>	<input type="text" value="23"/>	23.00
Tue May 11 Pick up Time: 7:00 AM Appt Time:		Home 324 Avenue...	OSF Medical Gro...	Round Trip	<input type="text" value="0"/>	<input type="text" value="0"/>	1.25 hr ▾	<input type="text" value="0"/>	<input type="text" value="24"/>	24.00
Mon May 10 Pick up Time: 10:00 AM Appt Time:		Home 911 S Lind...	St. Vincent de ...	Round Trip	<input type="text" value="0"/>	<input type="text" value="0"/>	1.5 hr ▾	<input type="text" value="0"/>	<input type="text" value="10"/>	10.00
Tue May 4 Pick up Time: 10:00 AM Appt Time: 10:30 am		Home 1408 Monte...	Kroger 1502 N. ...	Round Trip	<input type="text" value="0"/>	<input type="text" value="0"/>	1.25 hr ▾	<input type="text" value="0"/>	<input type="text" value="8"/>	8.00
Totals							6.50			65.00

Save

Accept ride

- **View** Available rides
- Review ride comments: vehicle type requested, Care Receiver vaccine status, etc.
- **Accept** a ride by clicking on the “Accept” Icon

Inform Care Receiver

- **Call** Care Receiver; inform him/her you are the driver for specific appointment
- **Call** Care Receiver *again* about 12 hrs prior to check if ride is still needed

Record Mileage

- **Record/EDIT your mileage in RideScheduler.** Please add the mileage from your home to CR's, and also your mileage home, as RideScheduler is not capturing the entire miles/time.
- **Our grant \$ depend on the miles/hours you put in.** Edit your mileage/hours monthly.



i nfo

- ❖ Wear Name Tag & Display Dash Card
- ❖ Only volunteer's first name used with Care Receivers
- ❖ Your handbook has full details with job descriptions
- ❖ Be an active listener
- ❖ Maintain Care Receiver's confidentiality

Here's What FIA Drivers Need to Know

- ❖ We never “assign” rides, unless asked by volunteer.
 - ❖ *YOU choose when you volunteer.*
- ❖ Never obligated to take Care Receivers to unscheduled, extra stops. Remind Care Receivers to make appointments by calling the FIA Office.
- ❖ Do not advise on legal, financial or medical matters. Do not dispense medication to Care Receivers.
- ❖ Exhibit friendly and appropriate behavior and appearance.
- ❖ Volunteers agree to background checks.

COVID Points

- ❖ Face mask when in contact with Care Receivers or - *regardless of vaccination status.*
- ❖ Shop FOR unvaccinated Care Receivers
- ❖ Only phone visits for unvaccinated Care Receivers
- ❖ Care Receivers ride
 - ❖ Masked
 - ❖ Back seat on the passenger side (with windows cracked when conditions permit)
 - ❖ spare face mask in a bag + extra for additional passengers
 - ❖ hand sanitizer, wipes, small trash bag.
- ❖ Care Receiver's vaccine status in RideScheduler comments

Unexpected Events

- ❖ What to do?
 - ❖ No one home when you get there? Let phone ring at least 10 times; make 2-3 attempts. Then call FIA office.
- ❖ Falls or other concerns
 - ❖ Do not transport a Care Receiver to hospital - 911
 - ❖ Report to FIA. We will reach out to the emergency contact.
- ❖ Handbook for further information
 - ❖ Statement of concern

Volunteer Notes

- ❖ Do not accept money for services
 - ❖ Donation envelope in packet
- ❖ Not expected to transport during inclement weather
 - ❖ May call Care Receiver **directly** if need to make alt arrangements
- ❖ CIMA insurance provided to **all** volunteers (however volunteering)
 - ❖ No cost to volunteer (automatically enrolled)
 - ❖ Driver's **Primary** coverage is *own* auto insurance
 - ❖ CIMA is **Secondary** coverage
- ❖ FIA sends bi-monthly eNews and other emails

Additional Information

- 1) **Plastic Badges** – \$8.00 – call office to order
- 2) **Long distance rides** - Peoria, Champaign, Chicago – Mileage paid at .25/mi.
- 3) **RSVP, Thrivent, State Farm**
- 4) **Call the office with concerns or comments!**

Office Hours:

Monday – Thursday 9 AM – 4 PM, Friday 9 AM – 12:30 PM

Support



while you shop!



Visit smile.amazon.com/about to learn about how a percentage of your purchases can be donated! Search for "Faith in Action of Bloomington-Normal"



Visit bnfia.org/ebay-store and click on the link to start shopping!
Contact the office at 309-827-7780 if you have items to donate.



Community Rewards

Use your Kroger Plus Card to donate a % to Faith in Action!
Enroll: www.kroger.com/account/enrollCommunityRewardsNow/ and enter XW642

Faith in Action of Bloomington-Normal • bnfia.org • 309-827-7780

More Ways to Support



State Farm Matching Gift Charitable Organization Program

State Farm employees and retirees can have charitable donations of up to \$1,500 annually matched by State Farm. Call (877) 369-0872 or email statefarmsupport@cybergrants.com for more information.

State Farm Good Neighbor Grant

State Farm employees, agents, or retirees who volunteer 40 hours annually with Faith in Action can direct a \$500 grant to FIA. To apply, visit cybergrants.com

Thrivent Choice

Thrivent Choice allows participants to recommend distribution of charitable funds to Faith in Action. Read more at Thrivent.com/thriventchoice or call (800) 847-4836 for more information.

Thrivent Action Teams

FIA Volunteers who are Thrivent members can apply for seed money for FIA activities they participate in. Learn more at thrivent.com/actionteamshub



ENJOY Faith in Action!

Consider a bus trip
Volunteer at a fundraiser

Questions about volunteer roles? Let us know!

**Thank you
for caring!**



**FAITH
IN ACTION**

(309) 827-7780 of Bloomington·Normal



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- ❖ Handbook & badge
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