



Illinois Association of Area Agencies on Aging

## 2020 I4A Factsheet

(Source: Illinois Department on Aging 2020 Title III and VII State Program Report)

Illinois' 13 Area Agencies on Aging served 466,237 adults age 60 and over during FY 2020 or 19% of the senior population. Since the 1970s, each Area Agency on Aging has helped to build a network of aging services at the local level, incorporating the preferences of local participants.

Aging services assist older adults, their caregivers, grandparents raising grandchildren, people with disabilities, and veterans. The Area Agencies launched a new initiative to reduce social isolation among older adults and their caregivers during 2019.



### 254 Provider Agencies

Area Agencies on Aging collaborate with community providers to ensure older adults and their caregivers have access to home and community-based services.



### 14,872 Older Adults Received Options Counseling

Options Counseling advises older adults about cost-effective options for community-based, long-term services and supports.



### 1,899 Older Adults Received In-Home Services

In-Home services include housekeeping, respite care, telephone reassurance, and minor home repairs.



### 33,757 Consultations Addressed by Ombudsman Program

The Illinois Long-Term Care Ombudsman Program (LTCOP) is a resident-directed advocacy program which protects and improves the quality of life for residents in a variety of long-term care settings.

### 769,074 Service Units Provided for Information, Assistance, & Outreach



Information, assistance, and outreach helps older adults make informed decisions about program, benefits, and services to help them live independently at home for as long as possible.

### 311,592 Rides Provided to Older Adults



Transportation programs provide older adults access to medical appointments, shopping, congregate dining locations, and senior centers.

### 16,733 Adult Protective Services Reports



The Illinois Department on Aging awards grants to Area Agencies on Aging to serve as Regional Administering Agencies for the statewide Adult Protective Services Program.



**11,520,280 Home-Delivered Meals to  
88,395 Older Adults**

**1,004,845 congregate Meals Served to  
55,638 Older Adults**



**32,881 Service Unit Provided for  
Older Adults Legal Assistance**

**37,175 Older Adults Served by Multi-Purpose  
Senior Centers**



**979 Older Adults Served by  
Supportive Counseling**

**14,447 Older Adults Served by  
Health Screening and Health  
Promotion & Education Programs**



**71 Older Adults Served  
by Housing Assistance**

**207\* Older Adults Served by  
Veterans Independence Programs**  
\*Current Data



## **Family Caregiver Services**

**Informal Caregivers and Relative/Grandparents Raising Grandchildren**



**Access Assistance  
34,560 Served**



**Counseling, Support Groups, &  
Training  
6,180 Served**



**Supplemental Services  
1,992 Served**



**Respite  
1,744 Served**

Area Agencies on Aging provide services to informal caregivers, including grandparents raising grandchildren and individuals for their spouses.