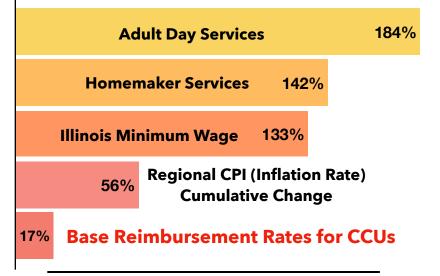
## Increase Reimbursement to Care Coordination Units by 32% Across Five Rates to Stabilize the Service Network, Address Growing Demand for Services & Prevent a Crisis for Illinois' Older Adults





Rate increases for CCUs are far behind those for homemaker and adult day services.

They're behind hikes in the minimum wage and regional CPI, too.

Illinois Care Coordination Units, responsible for case management of older adults enrolled in the state's Community Care Program, do everything in their power to reach CCP clients and help them stay safe and healthy in their homes – in the community of their choice.

CCUs, additionally responsible for evaluating those older adults for Medicaid eligibility, also do their part to help maximize the state's managed care population.

- But core reimbursement rates for CCUs have largely **not** changed in more than two decades.
- CCU care coordinators are departing for MCOs and other employers with the resources to offer higher wages, leaving 25% of CCU caseworker positions unfilled.



- MCO clients routinely return to CCUs for uncompensated support when MCOs fail to provide basic case management services or do not even respond when clients contact them for help.
- The support network is fraying and a **crisis for Illinois older adults** is near on the horizon.

Contact the Illinois Council of Case	Kathy Weiman, ICCCU President ♦ kweiman@alternativesforyou.org ♦ (309) 277-0167 Marsha Nelson, ICCCU Legislative Chair ♦ mnelson@shsdc.org ♦ (618) 956-9644	Use your cell phone camera to scan the code, click the link, and locate your local CCU	
Coordination Units Representing Illinois Care Coordination Units			