



ECIAAA

*Live Strong*  
*Age Strong*

East Central Illinois Area Agency on Aging  
Annual Report  
Fiscal Years 2020-2021



## *Letter from the Chairperson of the Corporate Board*

Dear Friends,

As we come to the end of our 2020-2021 program year, the COVID-19 pandemic is still plaguing us. Although we have a vaccine, the new variants are causing a resurgence in the number of cases. Once again our older adult population continues to face unprecedented adversity. Fortunately, many of our older adults have been able to be vaccinated and are in a much more protect state than this time last year. Many are vaccinated as a direct results of the efforts of ECIAAAA.

ECIAAAA staff has turned in another phenomenal advocacy effort this year to support older adults during the pandemic. These efforts have resulted in increased funding at both the federal and state level. Some notable funding received from those efforts are \$432,057 in funding from the Consolidated Appropriations Act, \$84,360 from the Illinois COVID-19 Vaccine Program and \$53,957 from the Illinois COVID-19 Transportation Program/Outreach. COVID-19 continues to challenge our traditional delivery systems for all of older adult programs. However, our ECIAAAA staff continue to develop innovative and adaptive changes to those systems to ensure continuity of support to our older adults.

While meeting the challenges of the COVID-19 pandemic continue to top the ECIAAAA staff priority list, they have also worked with our service providers to address the changing needs of our older adults. In FY 2020 ECIAAAA's total clients increased by 4%. Other significant changes include: home delivered meals clients increasing by 71% with actual home delivered meals increasing by 50%, Coordinated Points of Entry/Senior Information Services units of service increased by 12%, caregivers served increased by 18% and grandparents/relatives raising grandchildren/children increased by 25%.

In addition to these amazing statistical increases in our traditional programs, several new programs were offered this past year. Bingocise is a new evidence based healthy aging program offered in Macon, McLean, and Clark Counties. It marries bingo with light exercise, focusing on leg strength, balance, and coordination to prevent falls. Macon County launched a new reducing social isolation project that includes friendly visiting, telephone reassurance and technology purchase and support to help reduce social isolation among older adults. Finally, all ECIAAAA funded Caregiver Advisory Programs were granted licenses and received training on TCARE. TCARE is a tailored caregiver assessment and referral program which supports family members who are providing care to adults with chronic or acute health conditions.

2020-2021 has been a year once again full of unprecedented challenges. However, our ECIAAAA staff continues to address those challenges and develop processes whereby our service providers can continue to meet the needs of the older adults in our area. I am certain that the ECIAAAA staff are more than prepared to continue their efforts to provide unwavering support to the older adults in their charge. I would also like to thank the members of the ECIAAAA Corporate Board for their continued engagement and support throughout the past year. Please be safe and stay well.

Sincerely,  
Doug Harlan  
ECIAAAA Corporate Board

### Board of Directors – September 2021

Officers	County
Doug Harlan, Chairperson	Piatt
Karen Donovan, 1 <sup>st</sup> Vice Chairperson	Livingston
Ronald Black, 2 <sup>nd</sup> Vice Chairperson	Macon
Kathy Munday, Treasurer	Champaign
Harley Bennet, Secretary	Clark
<b>Members</b>	
Diane Cousert	Champaign
Kathy Munday	Champaign
Margaret Messer	Coles
Mary Liz Wright	Edgar
LuAnn Armantrout	Iroquois
Nancy Derby	Macon
Marilyn Morrow	McLean
Mindy Morgan	McLean
Melinda Wright	Moultrie
Stephen Melega	Shelby
Beth Bray Knecht	Vermilion
Ruth Ann Lipic	Ex-Officio

### Advisory Council – September 2021

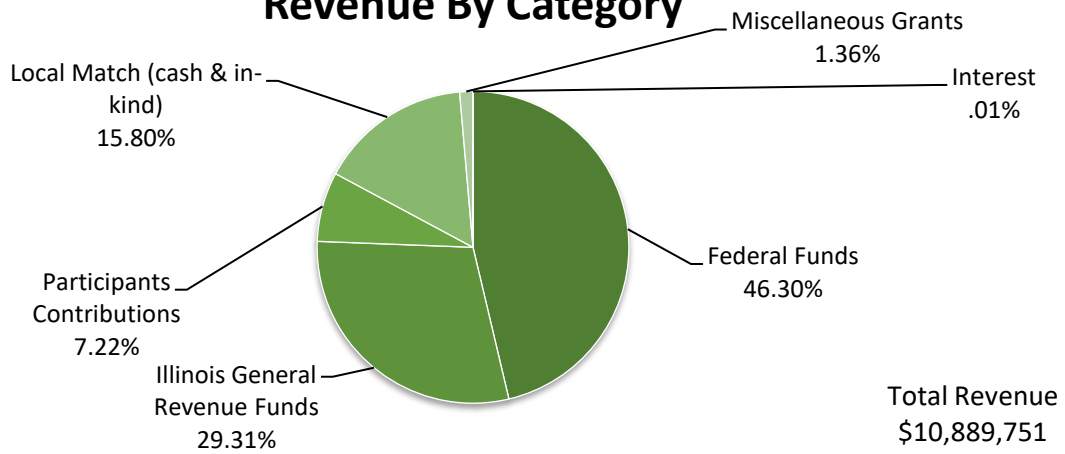
Officers	County
Patrick Harness, Chairperson	Champaign
Lucille Symmonds, Vice	Ford
<b>Members</b>	
Julie Bobbitt	Champaign
Nicole Dowling	Champaign
Jennifer Kibler	Clark
Sheila Greuel	Coles
Sandy Bowman	Cumberland
Sherry Gordon-Harris	DeWitt
Judith Knoth	DeWitt
King Sutton	Edgar
Judith Ondercho	Ford
Patty Haberkorn	Livingston
Julie Walker	Macon
Rick Lewis	McLean
Deborah Matthew	Moultrie
Eileen Brewer	Piatt
Emily Dobson	Piatt
Cheri Burcham	Shelby
Amy Brown	Vermilion
Harley Bennet	Board Liaison



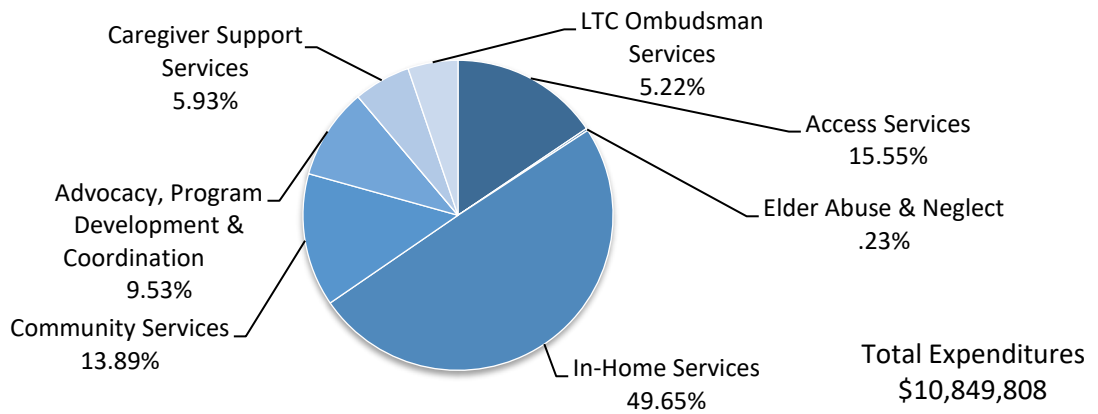
### East Central Illinois Area Agency on Aging Staff

Susan C. Real, Executive Director	Susan H. Redman, Deputy Director/CFO
Amanda Hyde, Planning & Grants Manager	Kelly Coffey, Fiscal & Technology Manager
Angie Baker, Regional Ombudsman	Laton Schnetzler, Accountant
John Thornburg, Grants Management Program Analyst	Genesis Buendia, ISU Stevenson Fellow
Orsolya Ficsor, Service Compliance Coordinator	Ryan Gannaway, Long-Term Care Ombudsman
Jen Hooker, Long-Term Care Ombudsman	Wendy Lisanby, Long-Term Care Ombudsman
Jenelle Bruckner, Long-Term Care Ombudsman	Lauren Laine, Executive Services
Christian Weber, Long-Term Care Ombudsman	

## Revenue By Category



## Expenditures By Service Category



Accomplishments of the Aging Network in	Persons	Service Units Provided
11 Senior Information Services/Coordinated Point	16,843	50,953 contacts
11 Options Counseling Programs	3,440	9,466 contacts
2 Congregate Meal Programs	3,404	91,768 meals
3 Home Delivered Meal Programs	5,898	699,374 meals
2 Legal Assistance Providers	444	2,979 hours
9 Caregiver Advisor Programs – Caregivers	906	7,406 contacts
9 Caregiver Advisor Programs – Grandparents	287	2,974 contacts
7 Respite Service Programs	12	53 hours
2 Gerontological Counseling Programs	67	723 hours
9 Caregiver/GRG Gap Filling Programs	23	69 units
3 Diabetes Self-Management Programs/Chronic	31	177 sessions
4 Matter of Balance Programs	100	525 sessions
1 Aging Mastery Program	9	81 sessions
ECIAAA-sponsored Long-Term Care Ombudsman	Advocates on behalf of 10,000 residents in 159	
6 Adult Protective Service (APS) Providers	Investigated 1,001 60+ ANE & 310 under 60 ANE Reports Investigated Reports of Self-Neglect: 291 60+ / 113 under 60	
7 Care Coordination Units funded by the Illinois Community Care Program	Coordinated community-based services for over 5,500 clients	