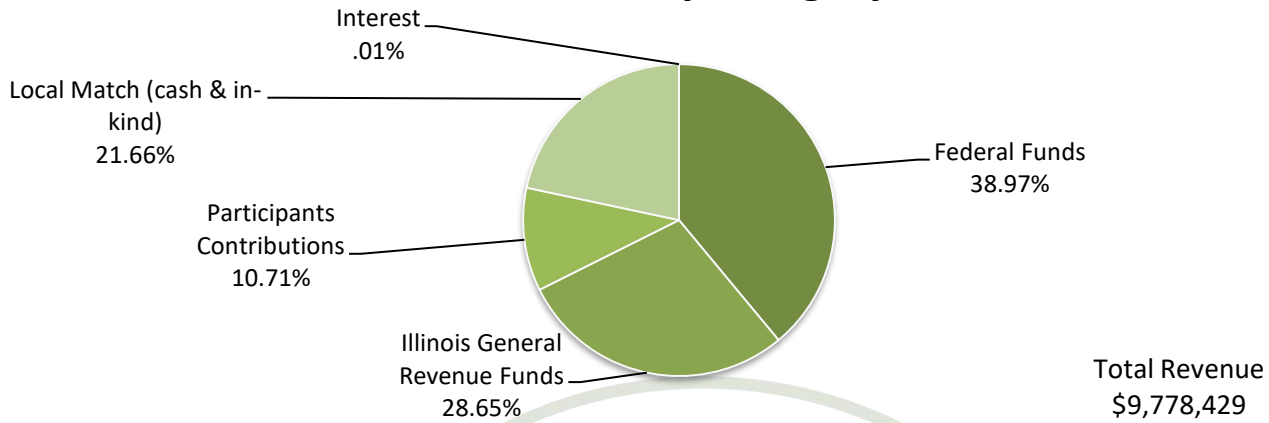
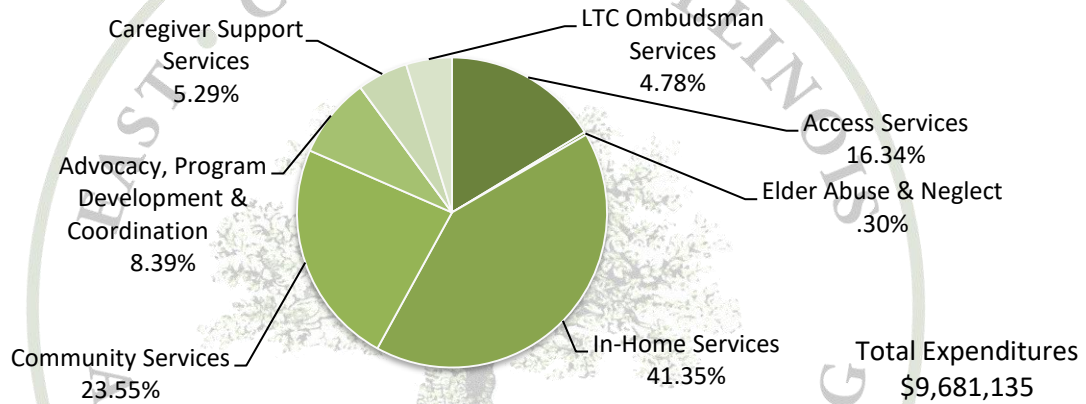


Revenue By Category



Expenditures By Service Category



Board of Directors – September 2019

Officers

Ruth Ann Lipic, Chairperson
 Peggy Busey, 1st Vice Chairperson
 Karen Donovan, 2nd Vice Chair
 Kathy Munday, Treasurer
 Harley Bennet, Secretary

County

McLean
 Ford
 Livingston
 Champaign
 Clark

Advisory Council – September 2019

Officers

Patrick Harness, Chairperson
 Lucille Symmonds, Vice Chairperson

County

Champaign
 Ford

Members

Diane Cousert
 Dennis Madix
 Mary Liz Wright
 Nancy Derby
 Ronald Black
 Marilyn Morrow
 Doug Harlan
 Stephen Melega
 Scott Eisenhauer

Champaign
 Dewitt
 Edgar
 Macon
 Macon
 Mclean
 Piatt
 Shelby
 Vermilion

Members

Julie Bobbitt
 Jennifer Kibler
 Sheila Gruel
 Sandy Bowman
 Judith Knoth
 King Sutton
 Judith Ondercho
 Patty Haberkorn
 Margaret Miller
 Julie Walker
 Mindy Morgan
 Deborah Matthew
 Eileen Brewer
 Emily Dobson
 Nicole Dowling
 Harley Bennet

Champaign
 Clark
 Coles
 Cumberland
 DeWitt
 Edgar
 Ford
 Livingston
 Macon
 Macon
 Mclean
 Moultrie
 Piatt
 Piatt
 Vermilion
 Board Liaison

East Central Illinois Area Agency on Aging Staff

Susan C. Real, Executive Director
 Kelly Coffey, Fiscal & IT Manager
 Brittany Schlink, Service Compliance Coordinator
 Jason Francis, Service Compliance Coordinator
 Laton Schnetzler, Accountant

Susan H. Redman, Deputy Director/CFO
 Amber Johnson, Executive Services
 Orsi Ficsor, ISU Stevenson Fellow
 Carolyn Wetzel, Long Term Care Ombudsman
 Ryan Gannaway, Long Term Care Ombudsman

Amanda Hyde, Planning & Grants Manager
 Angie Baker, Regional Ombudsman
 John Thornburg, Grants Management Program Analyst
 Jen Hooker, Long Term Care Ombudsman
 Jenelle Bruckner, Long Term Care Ombudsman



ECIAAA Annual Report for Fiscal Years 2018-2019

Letter from the Chairperson of the Corporate Board

*“The pessimist sees the difficulty in every opportunity;
the optimist, the opportunity in every difficulty.” L.P. Jacks*

This is the last time I will be addressing you as I end my nine years on ECIAAA Corporate Board. It has been a joy and a privilege to work with outstanding staff, board members, advisory council, and all the providers in the 16 counties who serve our seniors, disabled people, and family caregivers. I learned and loved every day of my tenure.

I hope you feel needed every day! Think of those who rely on your friendship, caring, guidance, helping hands, and smile... You probably don't realize how important you are to the people who pass through your doors, ring your phones, and fill your computers with lists of emails. To each of you who are working throughout the 16 counties; I send a collective “Thank You” from the ECIAAA Corporate Board. You may not know us because we usually stay behind the scenes. I personally read each report from meetings of the outstanding, hardworking Advisory Council Members. Wow! You are so engaged in your communities and the results show!

Keep Dreaming. Many of your most successful programs and services started as someone's dream – like building castles in the air – and this is where they should start. Now we all work diligently to put strong foundations under them. We have seen such successful growth in programming and participation. Programs are too numerous to mention but just look at the Community Centers, at meals served congregate, delivered, and in restaurants. Your services are doing so much to reduce social isolation among older adults. If you can dream it, you can do it!

Special accolades to the ECIAAA Executive Director, Susan Real. When Susan stepped into the directorship of this agency her contact with legislation and legislators was minimal. Awareness and advocacy yes but contact not so much. As Director of ECIAAA, Susan participated in the I4A Legislative Committee calls and lots of networking. She arranged and hosted advocacy visits with legislators. She created opportunities. Then in November of 2018 we were so proud to see her selected as the I4A Legislative Committee Chairperson. Now she facilitates the I4A Legislative Committee conference calls and in January 2019, she created and released an Introductory I4A Aging Network Alert for the 101st General Assembly. This barely describes her deep involvement, but Susan is a special leader. Keep looking for your opportunities!!!

Ruth Ann Lipic

Accomplishments of the Aging Network in PSA 05 for FY 2018-FY 2019	Persons Served	Service Units Provided
11 Senior Information Services/Coordinated Point of Entry Providers	13,932	31,236 contacts
11 Options Counseling Programs	370	790 contacts
3 Congregate Meal Programs	3,435	204,879 meals
4 Home Delivered Meal Programs	3,392	461,585 meals
2 Legal Assistance Providers	533	2,806 hours
9 Caregiver Advisor Programs – Caregivers	909	6,777 contacts
9 Caregiver Advisor Programs – Grandparents Raising Grandchildren	193	2,702 contacts
7 Respite Service Programs	22	238 hours
2 Gerontological Counseling Programs	1,102	9,479 hours
9 Caregiver/GRG Gap Filling Programs	57	93
4 Diabetes Self-Management Programs/Chronic Disease Self-Management Programs	96	411 sessions
4 Matter of Balance Programs	201	1,608 sessions
1 Strong for Life Program	74	1,044 sessions
ECIAAA-sponsored Long-Term Care Ombudsman Program	Advocates on behalf of 10,000 residents in 162 facilities	
7 Adult Protective Service (APS) Providers	Investigated 1,365 60+ ANE & 344 under 60 ANE Reports	
7 Care Coordination Units funded by the Illinois Community Care Program	Coordinated community-based services for 5,464 clients	