

SECTION 200

CLIENTTRACKER

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SECTION 200: CLIENTTRACKER

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This system is for use by the ECIAAA and the ECIAAA' s service providers. All others are strictly prohibited from using or attempting to gain access to this system.

The following functions are listed across the top of each **ClientTracker** page:

Home
Register Clients
Address Book
Enter Units/Bulk Data
Reports
Provider Settings
Logout

Every page within **ClientTracker** has a link at the bottom left hand corner of the screen that will allow you to communicate with the following:

1. **Contact your assigned Planning & Program Specialist for more help.** - This will allow you to send an email to your assigned **Planning & Program Specialist** at ECIAAA.
2. **See an error or discrepancy? If so, please submit a Bug Report.** - If you have any problems in ClientTracker, please submit a **Bug Report** so that the problem can be addressed.
3. **Email us your questions/comments.** - This allows you to email directly to the programmers.

Copies of all e-mails sent through **ClientTracker** are directed to the ECIAAA Planning & Program Manager, to monitor responses.