



ECIAAA Annual Report for Fiscal Years 2019-2020

Letter from the Chairperson of the Corporate Board

Dear Friends,

Looking back on my first year as Chairperson for the ECIAAA Corporate Board, I would have never foresaw a year completely consumed by the COVID-19 pandemic. The pandemic has affected every individual in the United States in some manner. However, our senior population has seen unproportioned COVID-related adversity this past year. ECIAAA staff has turned in a herculean effort to stem the tide of adversity by supporting those who directly support our older adults in east central Illinois. Since mid-March, each day has brought a never-ending barrage of challenges along with new opportunities. The staff of ECIAAA has met the challenges and addressed the opportunities with adaptive and timely changes. Below are just a few of the many adaptive changes made by ECIAAA staff to provide continuous support to our older adults.

COVID-19 restrictions challenged the traditional service delivery system of nutrition services, benefit assistance programs, caregiver support services – the list goes on. However, we turned those challenges into opportunities by developing non-traditional delivery methods. ECIAAA administered over **\$2.1M** in emergency funding through the Families First Coronavirus Response Act (FFCRA) & Coronavirus Aid, Relief, and Economic Security (CARES) Act to our network of 21 service providers. ECIAAA, in partnership with the Illinois Aging Network, facilitated the delivery of 45,600 Federal Emergency Management Agency (FEMA) provided shelf-stable meals and Personal Protective Equipment (PPE). The delivery of congregate nutrition services had to be modified to a carry-out format, home delivered meal volunteers kept up the deliveries so current participants wouldn't miss a meal, while adding 1,500 new participants. ECIAAA collaborated with the United Way of Illinois and the Alliance of Illinois Community Foundations to provide over \$62,000 in gap-filling services to older adults, individuals with disabilities, and grandparents raising grandchildren. ECIAAA is helping socially isolated adults obtain technology devices such as iPads and tablets through the Illinois Care Connections program in partnership with the Illinois Assistive Technology Program (IATP). Finally, ECIAAA continued to support local service providers in promoting the 2020 CENSUS, which is so important in ensuring east central Illinois receives its fair share of federal funding for older adults.

To meet its mandate as essential workers, ECIAAA transitioned staff to working remotely while the Executive Director, Deputy Director, Planning & Grants Manager, and Executive Services are continuing to work from the office. I am certain that the ECIAAA staff are more than prepared to continue adapting the agency's policies, funding, and provider support in response to any new opportunities the pandemic might throw our way. I would also like to thank the members of the ECIAAA Corporate Board for their continued engagement and support throughout the past year. Please be safe and stay well.

Sincerely,
Doug Harlan
ECIAAA Corporate Board Chairperson

Board of Directors – September 2020

Officers	County
Doug Harlan, Chairperson	Piatt
Peggy Busey, 1 st Vice Chairperson	Ford
Karen Donovan, 2 nd Vice Chair	Livingston
Kathy Munday, Treasurer	Champaign
Harley Bennet, Secretary	Clark

Members

Diane Cousert	Champaign
Margaret Messer	Coles
Dennis Madix	DeWitt
Mary Liz Wright	Edgar
LuAnn Armantrout	Iroquois
Nancy Derby	Macon
Ronald Black	Macon
Marilyn Morrow	McLean
Mindy Morgan	McLean
Melinda Wright	Moultrie
Stephen Melega	Shelby
Ruth Ann Lipic	Ex-Officio

Advisory Council – September 2020

Officers	County
Patrick Harness, Chairperson	Champaign
Lucille Symmonds, Vice Chairperson	Ford

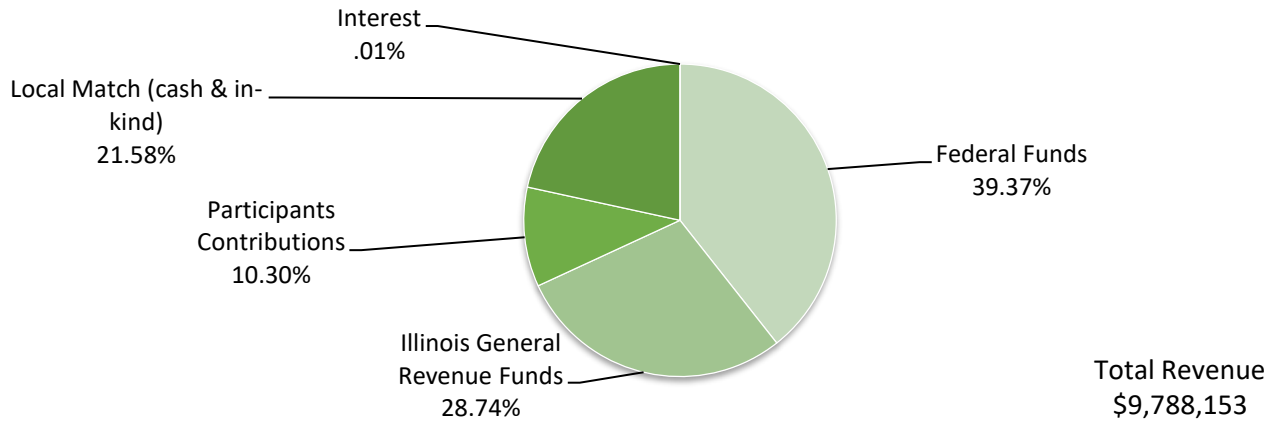
Members

Julie Bobbitt	Champaign
Nicole Dowling	Champaign
Jennifer Kibler	Clark
Sheila Greuel	Coles
Sandy Bowman	Cumberland
Sherry Gordon-Harris	DeWitt
Judith Knoth	DeWitt
King Sutton	Edgar
Judith Ondercho	Ford
Patty Haberkorn	Livingston
Julie Walker	Macon
Rick Lewis	McLean
Deborah Matthew	Moultrie
Eileen Brewer	Piatt
Emily Dobson	Piatt
Cheri Burcham	Shelby
Amy Brown	Vermilion
Harley Bennet	Board

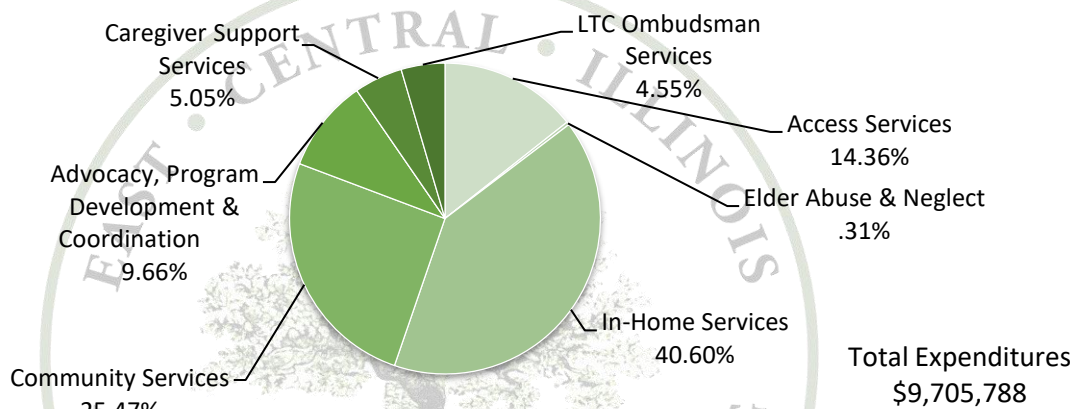
East Central Illinois Area Agency on Aging Staff

Susan C. Real, Executive Director	Susan H. Redman, Deputy Director/CFO
Amanda Hyde, Planning & Grants Manager	Kelly Coffey, Fiscal & Technology Manager
Angie Baker, Regional Ombudsman	Amber Johnson, Executive Services
John Thornburg, Grants Management Program Analyst	Laton Schnetzler, Accountant
Orsolya Ficsor, Service Compliance Coordinator	Genesis Buendia, ISU Stevenson Fellow
Jen Hooker, Long-Term Care Ombudsman	Ryan Gannaway, Long-Term Care Ombudsman
Jenelle Bruckner, Long-Term Care Ombudsman	Jason Francis, Long-Term Care Ombudsman
Christian Weber, Long-Term Care Ombudsman	

Revenue By Category



Expenditures By Service Category



Accomplishments of the Aging Network in PSA 05 for FY 2019-FY 2020	Persons Served	Service Units Provided
11 Senior Information Services/Coordinated Point of Entry Providers	15,567	45,420 contacts
11 Options Counseling Programs	767	2,264 contacts
3 Congregate Meal Programs	4,381	231,019 meals
4 Home Delivered Meal Programs	3,455	467,001 meals
2 Legal Assistance Providers	539	2,913 hours
9 Caregiver Advisor Programs – Caregivers	768	6,462 contacts
9 Caregiver Advisor Programs – Grandparents Raising Grandchildren	229	3,271 contacts
7 Respite Service Programs	24	212 hours
2 Gerontological Counseling Programs	177	1,704 hours
9 Caregiver/GRG Gap Filling Programs	57	93
3 Diabetes Self-Management Programs/Chronic Disease Self-Management	44	209 sessions
4 Matter of Balance Programs	367	3,115 sessions
1 Aging Mastery Program	33	193 sessions
ECIAAA-sponsored Long-Term Care Ombudsman Program	Advocates on behalf of 10,000 residents in 160 facilities	
6 Adult Protective Service (APS) Providers	Investigated 1,181 60+ ANE & 347 under 60 ANE Reports	
7 Care Coordination Units funded by the Illinois Community Care Program	Coordinated community-based services for over 5,500	